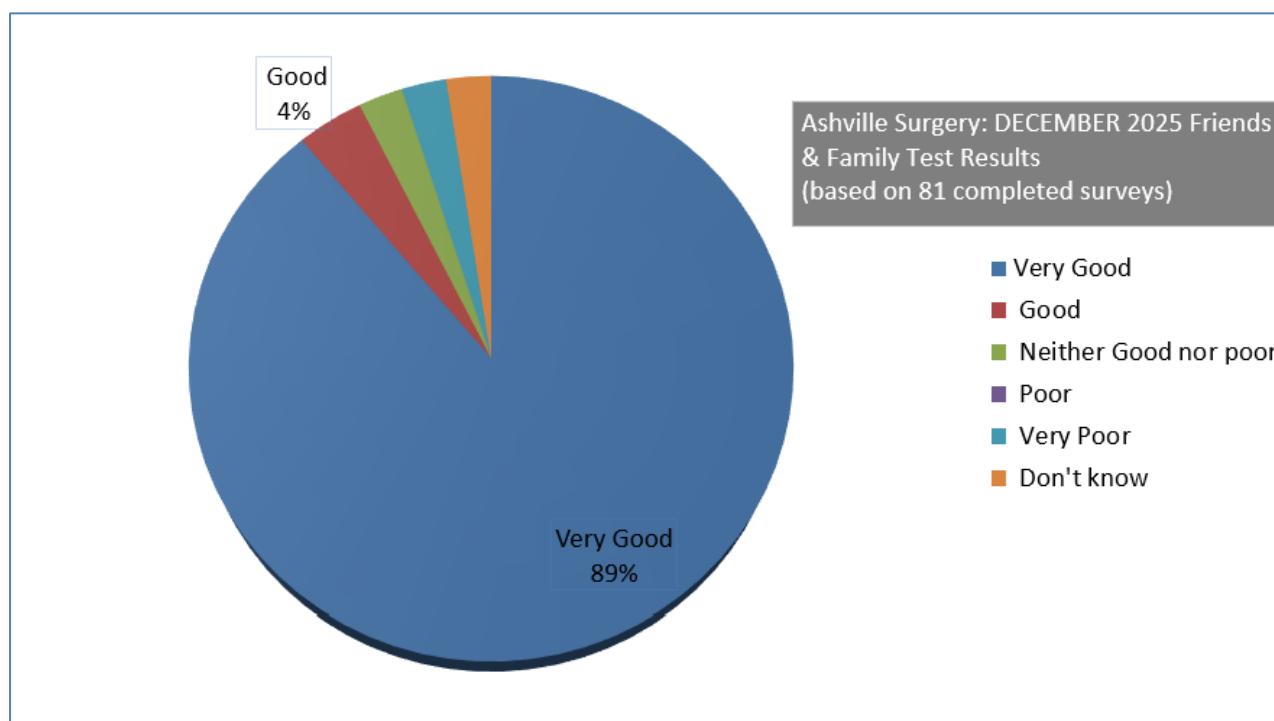
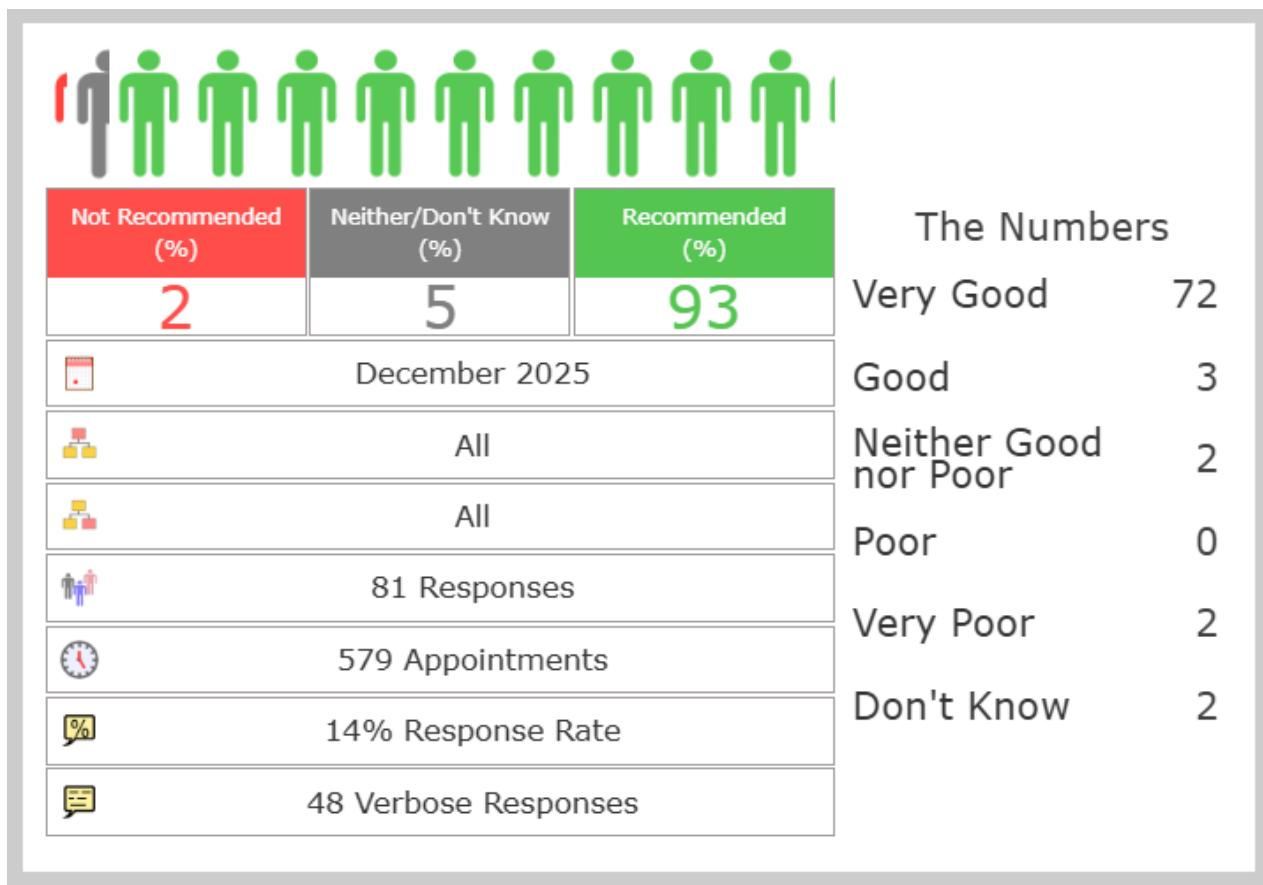


After your appointment, we will send you a text asking for your views. You will be asked *Overall, how was your experience of our service?* (with an option to add further info: *Please tell us why you gave this answer* – SEE PAGE 2).

Here are the results from DECEMBER 2025



Nurse Clinic	I had a very positive experience today. The nurse was professional and approachable. The room was clean and tidy as always. The examination went smoothly. The nurse was knowledgeable and kind.
GP Clinic	Believe your patients even when you don't know what they're going through.
GP Clinic	Ashville is a wonderful team and a great surgery
HCA	The team is just amazing
GP Clinic	Dr Aras was very professional and kindly offered me an early appointment at 7am so that I could make it to work. I am so happy I found this GP
HCA	Warmer waiting environment
GP Clinic	I'm very very happy with dr Rashidy as he helped me a lot last 15 years I really appreciate his help and god bless him Thank you very much dr Rashidy
HCA	Make it easier to see a GP. It's certainly not impossible, but it is not easy. Perhaps the option of an annual face to face checkup would be an idea?
GP Clinic	Don't need to
GP Clinic	I received a text. I did not see it. And I missed the appointment! I am upset
HCA	Nothing really
HCA	It was very efficient and speedy, the bloods taken was completely pain free. The nurse is very good ,
Nurse Clinic	Treatment from Jenny was excellent I thank her.
Nurse Clinic	Difficult to hear reception staff, the window in the glass is too small.
HCA	Provide patient with what they can, and cannot do prior to treatment for example: do not eat, do not drink alcohol, do not do any exercise etc.
Session	Reinstate my B 12 injections with the district nurses.
GP Clinic	All v professional
HCA	Nothing all good
HCA	I request to our GP Dr to see the urgent patient as soon as possible as possible
HCA	A less curt welcome would be appreciated
HCA	Always first class care
HCA	Every thing really good
HCA	Can't think of anything to add.
GP Clinic	I didn't have an appointment?
Nurse Clinic	No comment. All fine
HCA	Very good
HCA	Quick almost no wait and jobs a good ?un

HCA	It would be nice to see a doctor at least once a year for a summary of my health over the year but then elephants would fly!!???
GP Clinic	Dr Beech was Excellent
HCA	I attended Asheville Surgery but the door was closed. Still waiting for a while. Now pretended the fault is mine. It wasn't and it wasn't first time this happened.
HCA	Continue providing your good service
HCA	Fine as it is
HCA	To give at least 15min extra for the patients to be late if called in advance
HCA	Have some chairs in the waiting area which allow tall patients to sit without sliding forward.
HCA	It's not broken. Don't mess with it
Nurse Clinic	All excellent, thank you
Nurse Clinic	Nothing.
Session	Very satisfied, excellent service
GP Clinic	It was wonderful to actually see a doctor face to face
Session	Always good
Nurse Clinic	A seriously good practice. Response is swift and efficient. Reception is wonderful on so many levels. The medical and emotional care from both the doctors and nurses fantastic. Thank you Asheville.
HCA	more face to face easy to diary contact with doctors
HCA	Always a joy seeing Owen for blood tests Painless Quick No waiting !
Nurse Clinic	We feel very welcome
Nurse Clinic	Change nothing all good
Nurse Clinic	It was excellent