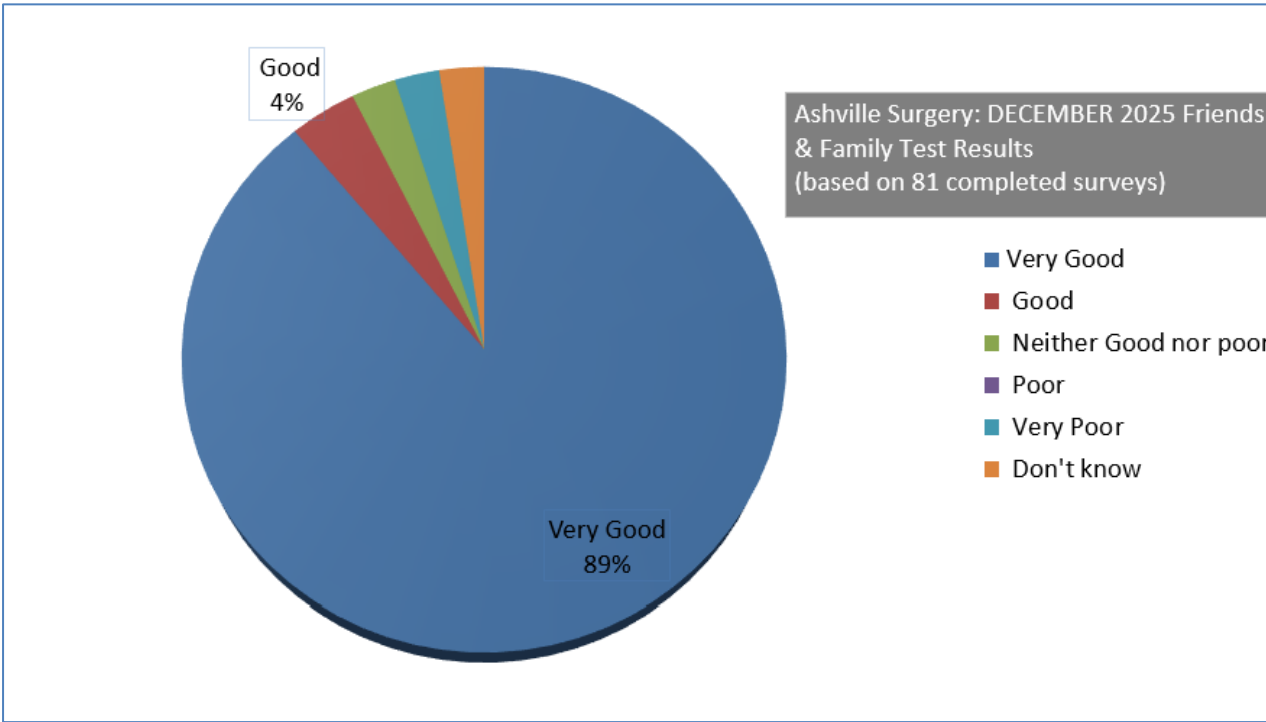
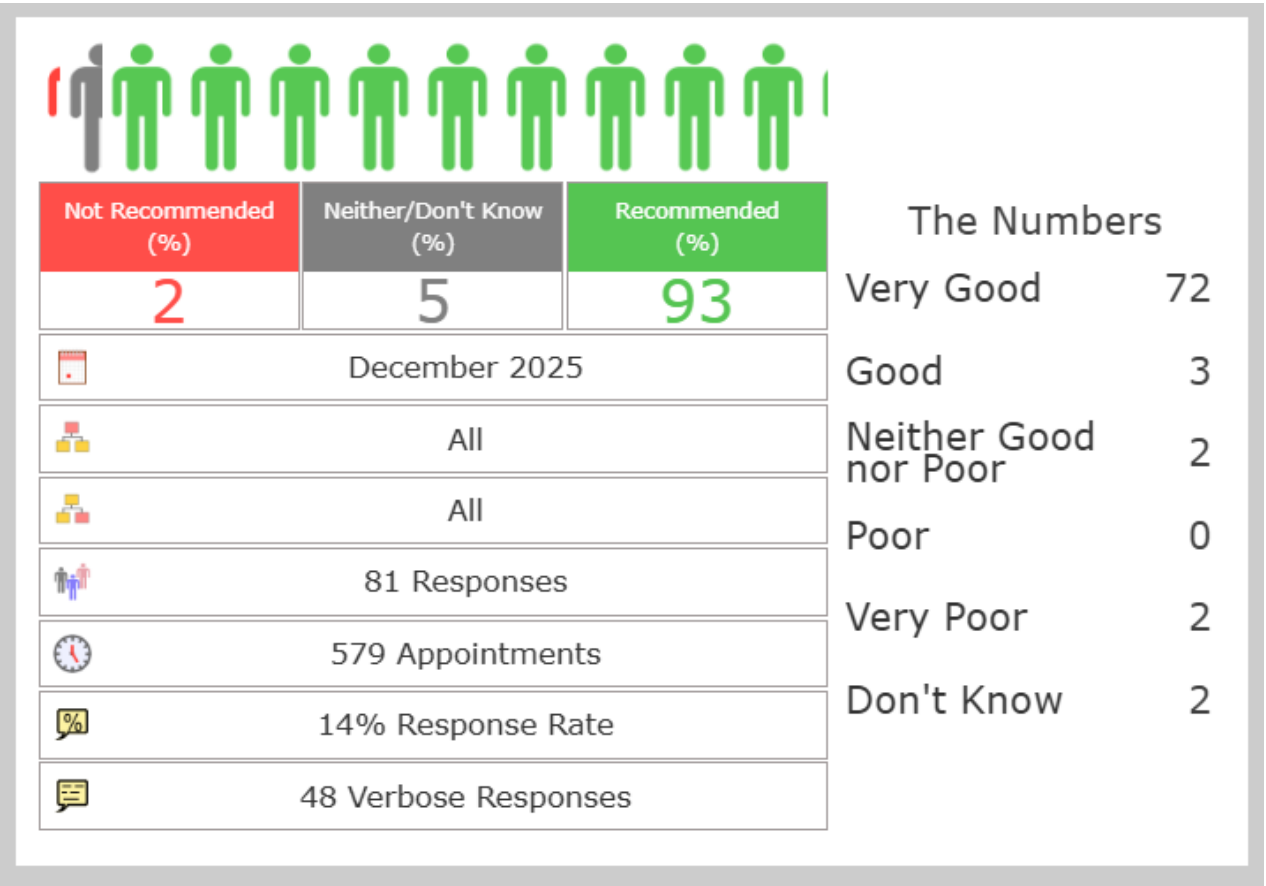


After your appointment, we will send you a text asking for your views. You will be asked *Overall, how was your experience of our service?* (with an option to add further info: *Please tell us why you gave this answer* – SEE PAGE 2).

Here are the results from DECEMBER 2025



| | |
|--------------|--|
| Nurse Clinic | I had a very positive experience today. The nurse was professional and approachable. The room was clean and tidy as always. The examination went smoothly. The nurse was knowledgeable and kind. |
| GP Clinic | Believe your patients even when you don't know what they're going through. |
| GP Clinic | Ashville is a wonderful team and a great surgery |
| HCA | The team is just amazing |
| GP Clinic | Dr Aras was very professional and kindly offered me an early appointment at 7am so that I could make it to work. I am so happy I found this GP |
| HCA | Warmer waiting environment |
| GP Clinic | I'm very very happy with dr Rashidy as he helped me a lot last 15 years I really appreciate his help and god bless him Thank you very much dr Rashidy |
| HCA | Make it easier to see a GP. It's certainly not impossible, but it is not easy. Perhaps the option of an annual face to face checkup would be an idea? |
| GP Clinic | Don't need to |
| GP Clinic | I received a text. I did not see it. And I missed the appointment! I am upset |
| HCA | Nothing really |
| HCA | It was very efficient and speedy, the bloods taken was completely pain free. The nurse is very good, |
| Nurse Clinic | Treatment from Jenny was excellent I thank her. |
| Nurse Clinic | Difficult to hear reception staff, the window in the glass is too small. |
| HCA | Provide patient with what they can, and cannot do prior to treatment for example: do not eat, do not drink alcohol, do not do any exercise etc. |
| Session | Reinstate my B 12 injections with the district nurses. |
| GP Clinic | All v professional |
| HCA | Nothing all good |
| HCA | I request to our GP Dr to see the urgent patient as soon as possible as possible |
| HCA | A less curt welcome would be appreciated |
| HCA | Always first class care |
| HCA | Everything really good |
| HCA | Can't think of anything to add. |
| GP Clinic | I didn't have an appointment? |
| Nurse Clinic | No comment. All fine |
| HCA | Very good |
| HCA | Quick almost no wait and jobs a good ?un |

| | |
|--------------|--|
| HCA | It would be nice to see a doctor at least once a year for a summary of my health over the year but then elephants would fly!??? |
| GP Clinic | Dr Beech was Excellent |
| HCA | I attended Asheville Surgery but the door was closed. Still waiting for a while. Now pretended the fault is mine. It wasn't and it wasn't first time this happened. |
| HCA | Continue providing your good service |
| HCA | Fine as it is |
| HCA | To give at least 15min extra for the patients to be late if called in advance |
| HCA | Have some chairs in the waiting area which allow tall patients to sit without sliding forward. |
| HCA | It's not broken. Don't mess with it |
| Nurse Clinic | All excellent, thank you |
| Nurse Clinic | Nothing. |
| Session | Very satisfied, excellent service |
| GP Clinic | It was wonderful to actually see a doctor face to face |
| Session | Always good |
| Nurse Clinic | A seriously good practice. Response is swift and efficient. Reception is wonderful on so many levels. The medical and emotional care from both the doctors and nurses fantastic. Thank you Asheville. |
| HCA | more face to face easy to diary contact with doctors |
| HCA | Always a joy seeing Owen for blood tests Painless Quick No waiting ! |
| Nurse Clinic | We feel very welcome |
| Nurse Clinic | Change nothing all good |
| Nurse Clinic | It was excellent |