

08/06/2020	Everything is very friendly and efficient.
09/06/2020	Nothing to suggest!
17/06/2020	I've always found I've had good service when I've visited the surgery . Very helpful, pleasant staff.
19/06/2020	Go back to booked phone appointments. The long questionnaire to ask a question is awful and when you get a response there's no way to respond that I found
19/06/2020	Nothing needs changing at present.
20/06/2020	It was all good. Many thanks.
24/06/2020	The results of the temperature check would help. Rather an impersonal service.
29/06/2020	Please do not spray clinic room with deodorant or perfume in advance of patient coming in! Especially in this time of respiratory
29/06/2020	No improvements necessary
07/07/2020	Nothing Ashville are the best
08/07/2020	Nothing they are amazing and my favourite gp clinic for years
31/07/2020	[1/4] I really appreciated the Nurse telling me that the contraception I am using is not appropriate to my age and weight, and there was something safer to use
03/08/2020	All Perfect .??
06/08/2020	Waiting times for access to GPs remain quite long. T
07/08/2020	I'm well looked after, can't thank you enough !
18/08/2020	Make it easier to see or talk to a doctor.
19/08/2020	It was great no improvement needed
27/08/2020	Nothing to improve.
28/08/2020	My experience was excellent & exemplary so nothing I can add. Thank you
04/09/2020	A satisfactory service.
04/09/2020	Many thanks for your help in getting my pills to DATA REDACTED
04/09/2020	It's all very well arranged as it is . Thank you. DATA REDACTED
07/09/2020	No change required, thank you

07/09/2020	Nothing to change. I am lucky to have Ashville as my GP surgery.
07/09/2020	[1/2] The Dr was curt, told me I should not continue taking my prescription as "you don't want to take it forever". I felt he had not read my file or understood
07/09/2020	During the present circumstances, I can't believe that you should change anything.
08/09/2020	My experience of Ashville Surgery over the years has been exemplary in every aspect. Professional Friendly Kind and helpful. Thank you
08/09/2020	[1/2] I'm a new patient to ASHVILLE and today's flu jab appointment went well and the texts over the last few months have been reassuring and helpful.
09/09/2020	Make the online form shorter
11/09/2020	[2/2] . Can this be simplified? Thank you.
18/09/2020	Improving the communication and information given to the patient
21/09/2020	[1/2] Appreciate the admin workload of Covid, but on arrival (1) first thermometer was not working and (2) hand sanitiser beside door was out of use.
22/09/2020	Excellent carers
22/09/2020	All good!
30/09/2020	Just many thanks for being there
30/09/2020	Excellent service
30/09/2020	Shorter waiting time for appointments
02/10/2020	All good!
07/10/2020	Less waiting time
21/10/2020	Nothing the appointment went well
21/10/2020	eConsult form seemed like a hassle and wasn't open enough to just book a bleeding blood test.
22/10/2020	[1/2] Last time I tried to make an appointment to see the GP I had to wait 5 weeks. When I was ill with COVID19 and asked for a call from the GP he called bu (MISSING INFO)
24/10/2020	Everything was ok

27/10/2020

[1/2] Be a little more patient when explaining to patients how to go online and complete consultation. It is a new very stressful situation for all. But thanks