

# How does econsult work?



Need advice for your condition, want to help yourself or have admin requests?

Go to our practice website and click on 'Contact our doctors' to start.



Every eConsult will be reviewed by our staff. This may be clinical or admin staff depending on your request.

You may not need to see the GP but another healthcare professional.



You will have a response by the end of the next working day.

This may be a face to face appointment, call back, a prescription or treatment advice.



Need a fit note, GP letter or test result? You now need to request it via our practice website.

We no longer accept administrative requests over the phone, but you can submit your request at any time of the day:

1. Visit our practice website
2. Click on 'Consult our doctors'
3. Click on 'I want administrative help'





# Escape the wait. Get advice from your GP online.

Next time you need self-help information or advice from your GP head to our practice website.

1. Click on 'I want help for my condition'
2. Click on 'Consult my GP'





## No need to leave your home.

Begin an online consultation with your GP at a time that suits you. You might not even need to visit the practice next time as not every problem requires a face to face appointment.

1. Visit our practice website. Click on 'Consult our doctors'
2. Click on 'I want help for my condition'
3. Click on 'Consult my GP'





# Take control of your treatment

Need trusted advice on how to look after yourself? You can use eConsult to access NHS information on hundreds of conditions and how to treat them online.

1. Visit our practice website. Click on 'Consult our doctors'
2. Click on 'I want help for my condition' and find your condition
3. Click on 'I want to help myself'





# GPs have on average 10 minutes for each appointment.

By starting an online consultation at home you can let us know what you need, so that we can spend the whole appointment caring for you.

1. Visit our practice website. Click on 'Consult our doctors'
2. Click on 'I want help for my condition'
3. Click on 'Consult my GP'





## A GP might not be the best person to care for you.

Each eConsult is reviewed by the practice so we can decide on the best care for you. That means your request may be dealt with by a GP, nurse practitioner, pharmacist, or our admin team.

1. Visit our practice website. Click on 'Consult our doctors'
2. Click on 'I want help for my condition'
3. Click on 'Consult my GP'



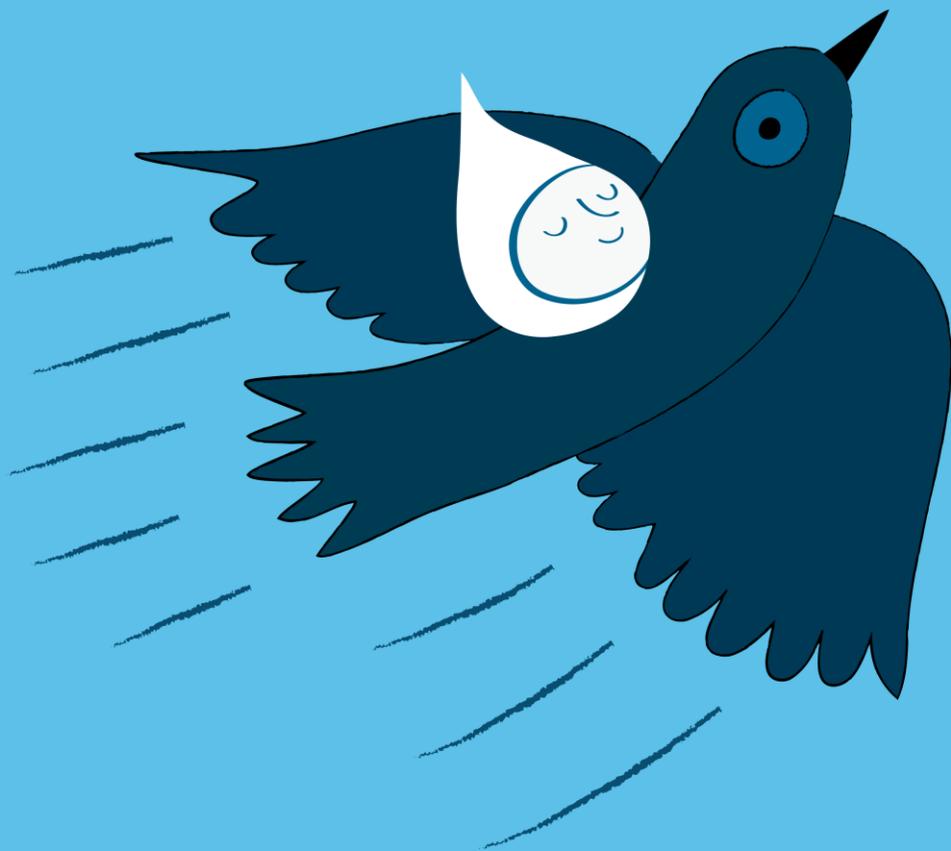


## Save an appointment for someone who really needs it.

If you eConsult first you may find you don't need to come into the surgery. Save yourself time and save that appointment for someone who does need it.

1. Visit our practice website. Click on 'Consult our doctors'
2. Click on 'I want help for my condition'
3. Click on 'Consult my GP'





Your doctors look after  
hundreds of patients  
eConsult and help them  
look after everyone.

